

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 1

Total Unduplicated Client Count for Quarter: 93

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 323

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	30
65-74:	49
75-84:	13
85+:	1
Client Declined to Provide Information:	0
Total:	93

**CLIENT GENDER**

Male:	39
Female:	54
Client Declined to Provide Information:	0
Total:	93

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	65
Homebound:	0
Lives Alone:	55
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	57
Greatest Economic Need (Minority):	5

**CLIENT RACE**

Two or More Races:	0
Caucasian:	72
African American:	1
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	10
Total:	93

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 1

Greatest Economic Need (Non-Minority): 43

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 0

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 12

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 1

2 1 0

0 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

2 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 5

C2. Conservatorship: 0

C3. Other Family: 2

2 2 0

0 0 0

2 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 36

29 4 2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	8	0	2
E3. Other Housing:	2	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	3	0	2
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	7	4	2	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	13	3	1	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		60	11	6
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		319		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA:**

**1**

**Provider Name:** *Legal Services of Northern California*

**County(ies)** *Humboldt and Del Norte Counties*

2/7/18

A1AA Office

Presentation on our services and numbers

A1AA

10

3.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

2

Total Unduplicated Client Count for Quarter: 110

Total Cases Closed in Quarter: 116

Total Units of Service for Quarter (Unit=1 Hour): 409

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	36
65-74:	52
75-84:	20
85+:	2
Client Declined to Provide Information:	0
Total:	110

##### CLIENT GENDER

Male:	47
Female:	63
Client Declined to Provide Information:	0
Total:	110

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	76
Homebound:	3
Lives Alone:	71
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	0
Rural:	86
Greatest Economic Need (Minority):	7

##### CLIENT RACE

Two or More Races:	0
Caucasian:	96
African American:	4
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	2
Total:	110

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 2

Greatest Economic Need (Non-Minority): 80

Greatest Economic Need (Minority Status Unknown): 2

#### CLIENT ETHNICITY

Hispanic/Latino: 1

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 2

1 0 0

0 0 0

2 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 11

C2. Conservatorship: 0

C3. Other Family: 0

7 2 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

0 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 60

49 8 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	15	2	1
E3. Other Housing:	2	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	5	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	2	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	17	14	2	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		94	18	4
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		387		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 2

Provider Name: Legal Services of Northern California

County(ies) Lassen, Modoc, Shasta, Siskiyou, Trinit

3/21/18	M. Shasta Senior Ctr	Presentation on Financial elder abuse, estate planning, g'ship, general services	Seniors	28	4.3
3/7/18	Shasta County Sr. Fair, Elks, Lodge	Sole to individuals re services, emphasis on financial elder abuse, pensions public benefits	Seniors	120	4.4
2/16/18	County Waffle, Redding	Presentation about services and consumer law and estate planning	NARFE	46	2.2
2/16/18	Trinity County APS and Human Response Network	Presentation to APS re services including Elder financial abuse, genera services, senior services	Seniors and Community Partners	16	4.3
1/11/18	Siskiyou County,	Presentation on Elder Financial Abuses and Estate Planning Clinic	Seniors and community Partners	10	5.7
1/4/18	LSNC Office	Presentation on Estate Planning and Elder Abuse	Seniors and Community Partners	2	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0



**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 3

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter: 92

Total Units of Service for Quarter (Unit=1 Hour): 831

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	36
65-74:	43
75-84:	22
85+:	7
Client Declined to Provide Information:	0
Total:	108

**CLIENT GENDER**

Male:	34
Female:	74
Client Declined to Provide Information:	0
Total:	108

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	70
Homebound:	0
Lives Alone:	68
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	49
Greatest Economic Need (Minority):	21

**CLIENT RACE**

Two or More Races:	0
Caucasian:	87
African American:	3
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	0
Total:	108

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

3

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	6	4	0
E3. Other Housing:	0	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	6	3	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	10	9	1	0
H2. Advance Health Care Directives (AHCD):	5	2	2	0
H3. Financial Powers of Attorney:	5	2	3	0
H4. Other Miscellaneous:	0	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		70	19	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		788		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

3

Provider Name: Legal Services of Northern California

County(ies) Butte, Colusa, Glenn, Plumas, Tehama

3/20/18	Butte Co.	Fair Housing Workshop	Consumers	40	12
3/29/18	Tehama Co.	Tehama Resource Expo	Providers and Consumers	50	7.5
3/22/18	Plumas Co.	Presentation to new Oral Health Coalition	Providers	9	4.5
3/18/18	Butte Co.	Presentation to Korean Community at Presbyterian Church	consumers	10	2
3/14/18	Butte Co.	Presentation to CLIC Housing Program	All	15	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies) Butte, Colusa, Glenn, Plumas, Tehama

3/12/18	Plumas Co.	Multidisciplinary Team meeting	Providers	6	3.5
3/1/18	Butte Co.	Multidisciplinary Team meeting	Providers	24	1.5
2/23/18	Tehama Co.	Mental Health Services Agency Housing Subcommittee meeting	Providers	6	3.5
2/21/18	Tehama Co.	Multidisciplinary Team meeting	Providers	10	2.5
1/31/18	Tehama Co.	Mental Health Services Agency housing Subcommittee meeting	Providers	15	3.5
1/9/18	Butte Co.	Hispanic Resource Meeting	Providers	15	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

4

Total Unduplicated Client Count for Quarter: 495

Total Cases Closed in Quarter: 504

Total Units of Service for Quarter (Unit=1 Hour): 2224

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	138
65-74:	202
75-84:	99
85+:	40
Client Declined to Provide Information:	16
Total:	495

##### CLIENT GENDER

Male:	191
Female:	304
Client Declined to Provide Information:	0
Total:	495

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	256
Homebound:	25
Lives Alone:	265
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	11
Rural:	125
Greatest Economic Need (Minority):	54

##### CLIENT RACE

Two or More Races:	14
Caucasian:	327
African American:	41
Native American/Native Alaskan:	14
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	10
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	53
Client Declined to Provide Information:	29
Total:	495

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

Greatest Economic Need (Non-Minority): 190

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 67

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 35

A2. Contracts/Warranties: 25

A3. Other Consumer/Finance: 23

31 4 0

20 0 0

19 0 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 2

2 0 1

5 0 1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 15

C2. Conservatorship: 10

C3. Other Family: 1

14 2 0

6 3 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 13

D2. Medicare: 2

D3. Other Health/Community Based Care: 4

8 1 1

2 0 0

4 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 179

152 18 14

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	36	25	3	0
E3. Other Housing:	15	13	2	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	16	11	0	1
F2. Supplemental Security Income (SSI):	10	6	2	1
F3. Pensions/Retiree Benefits:	7	6	3	0
F4. Other Income Maintenance:	6	3	1	1
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	3	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	23	12	0	2
G3. Other Individual Rights:	15	11	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	64	48	5	0
H2. Advance Health Care Directives (AHCD):	26	10	10	0
H3. Financial Powers of Attorney:	10	1	7	0
H4. Other Miscellaneous:	6	6	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		418	63	23
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1955		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

4

**Provider Name:** *Community Legal*

**County(ies)** *Nevada*

2/7/2018	FREED (Grass Valley)	CLiC advisory council meeting-Nevada County Agencies (most agencies present were AAA4 service partners)	Elderly, Disabled, Mentally Ill	25	1.5
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**County(ies)** *Sierra*

3/5/2018	Loyalton Sr. Center	Pro Bono Attorney Visit and legal appointment	Rural Seniors	9	6
2/5/2018	Loyalton Sr. Center	Pro Bono Attorney Visit and legal appointments	Rural Seniors	6	6
01/12/2018	Loyalton Sr. Center	Pro Bono Attorney Visit and legal appointments	Rural Seniors	8	6

**County(ies)** *Yuba*

2/8/2018	FREED Yuba City	CLiC advisory council meeting	Seniors, Disabled, Mental Health	15	3
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**Provider Name:** *Legal Services of Northern California*

**County(ies)** *Yolo*

3/28/2018	Ranch Cordova (for Yolo, Sacramento, & Placer Counties)	Annual Community Network Breakfast	Russian Community	150	4
1/22/208	Woodland	Yolo Health Aging Alliance Collaboration meeting with older adult providers	Providers of services to older adults	25	2.5

**Provider Name:** *Sacramento Senior Legal Services*

**County(ies)** *Sacramento*

3/28/18	Platinum Palace Banquet Hall	Overview of SLH Services at 5th Annual Community Network Breakfast	Service Providers	200	2.6
3/27/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	3	3.4
3/27/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	6	3.4



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 4

3/13/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	6	3.4
2/10/18	Clinica Tepati	Overview of LSNC Services	Service Provider Staff	1	1.9
2/10/18	Willow Clinic	Overview of LSNC Services	Service Provider Staff	5	1.5
2/6/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	2	2.5
1/9/18	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Elder Abuse Victims	1	2.7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 51

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Community Legal</b>					
<b>County(ies) Nevada</b>					
3/8/2018	Nevada City	MCLE Bankruptcy	Pro Bono Attorneys	4	6
3/15/2018		Family Law		4	5
2/28/2018		Record Clearing		3	4
2/20/2018		Housing		5	6
2/13/2018		Family Law		2	5
2/7/2018		Family Law Forms		2	3
01/24/2018		Record Clearing		2	4
01/18/2018		Family Law		4	5
3/28/2018		Record Clearing		2	4
<b>County(ies) Sierra</b>					
2/20/2018		Housing		5	6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

4

3/28/2018		record Clearing		2	4
1/18/2018		Family Law		4	5
1/24/2018		Record Clearing		2	4
2/13/2018		Family Law		2	5
2/28/2018		record Clearing		3	4
3/8/2018	Nevada City	MCLE Bankruptcy	Pro Bono Attorneys	4	6
3/15/2018		Family Law		4	5
2/7/2018		Family Law Forms		2	3
<b>County(ies) Sutter</b>					
3/15/2018		Family Law		4	5
1/24/2018		record Clearing		2	4
1/18/2018		Family Law		4	5
2/13/2018		Family Law		2	5
2/20/2018		Housing		5	6
2/28/2018		Record Clearing		3	4
3/8/2018	Nevada City	MCLE Bankruptcy	Pro Bono Attorneys	4	6
2/7/2018		Family Law forms		2	3
3/28/2018		Record Clearing		2	4
<b>County(ies) Yuba</b>					
2/13/2018		Family Law		2	5
2/20/2018		Housing		5	6
2/28/2018		record Clearing		3	4
3/15/2018		Family Law		4	5
1/18/2018		Family Law		4	5
3/8/2018	Nevada City	MCLE Bankruptcy	Pro Bono Attorneys	4	6
3/28/2018		Record Clearing		2	4

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

4

1/24/2018		Record Clearing		2	4
2/7/2018		Family Law Forms		2	3
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Yolo</b>					
02/01/2018	RISE-Esparto	Door-to-door salespersons and scams	Older adults	10	3
<b>Provider Name: LSNC - Mother Lode</b>					
<b>County(ies) Placer</b>					
03/20/2018	Auburn	PRESENTATION: Services provided to Placer Seniors through LSNC	Placer County Older Adult Advisory Committee	15	3
01/24/2018	Roseville	PROJECT outreach planning	Seniors and Families	250	4
01/27/2018	Roseville	CLE: Roseville Community Resource Fair	Providers, Seniors & their families	50	4
02/2018	Auburn	Planning & Prep Outreach Activities	Low Income Seniors	100	3
02/08/2018	Roseville	PRESENTATION: Legal Services and Other Services Provided to Placer Seniors	Seniors & Providers	88	3
02/13/2018	Mercy Housing for Seniors, Auburn	PRESENTATION: Important Documents Every Senior Should Have	Low-Income Seniors	14	6
03/2018	Auburn	Planning & prep Outreach - PROJECT	Placer Seniors and Families	250	6
03/08/2018	Maidu Community Center	Open Forum on Housing Resources	All Placer County Residents	75	3
01/18/2018	Roseville	PROJECT meeting w/SSA Regional Director	Providers of Services to Seniors	18	3
03/08/2018	Auburn Multipurpose Senior Center	PRESENTATION: Important Documents Every Senior Should Have	Seniors	6	4
<b>Provider Name: Sacramento Senior Legal Services</b>					
<b>County(ies) Sacramento</b>					
3/2/18	ACC Senior Services	Wills & Trusts Presentation	Seniors	20	2.5
1/19/18	Cordova Senior	Wills/Trusts	Seniors	30	3.1
<b>Provider Name: Yuba Sutter Legal Center</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA:**

**4**

**County(ies)** *Sutter and Yuba Counties*

3/15/18

YC Senior Center

Current senior legal case

Seniors

5

2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 50

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 218

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

5

Total Unduplicated Client Count for Quarter: 74

Total Cases Closed in Quarter: 111

Total Units of Service for Quarter (Unit=1 Hour): 618

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	18
65-74:	33
75-84:	21
85+:	2
Client Declined to Provide Information:	0
Total:	74

##### CLIENT GENDER

Male:	32
Female:	42
Client Declined to Provide Information:	0
Total:	74

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	6
Homebound:	0
Lives Alone:	53
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	4
Rural:	3
Greatest Economic Need (Minority):	10

##### CLIENT RACE

Two or More Races:	0
Caucasian:	55
African American:	6
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	74

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 5

Greatest Economic Need (Non-Minority): 19

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 6

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 1

4 1 0

1 0 0

2 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

1 0 0

0 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 29

18 8 2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	2	0	0
E3. Other Housing:	1	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	11	13	0	20
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	16	20	0	0
H2. Advance Health Care Directives (AHCD):	2	5	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	6	0	1
<b>TOTAL CASES OPENED IN QUARTER:</b>		74	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		79	9	23
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		598		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

5

Provider Name: *Legal Aid of the North Bay*

County(ies) *Marin County*

03/02/2018	San Rafael	Bankruptcy	Low Income	2	8
02/07/2018	San Rafael	Employment Law	Low income	10	3
02/02/2018	Tiburon	Renters' Rights Talks	Senior renters	6	3
01/08/2018	Tiburon	Renters' Rights Talks	Senior renters	5	3
01/07/2018	San Rafael	Renters'Rights Talks	Low income renters	3	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

6

Total Unduplicated Client Count for Quarter: 320

Total Cases Closed in Quarter: 231

Total Units of Service for Quarter (Unit=1 Hour): 2867

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	87
65-74:	155
75-84:	55
85+:	23
Client Declined to Provide Information:	0
Total:	320

##### CLIENT GENDER

Male:	145
Female:	175
Client Declined to Provide Information:	0
Total:	320

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	163
Homebound:	12
Lives Alone:	138
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	26
Limited English:	62
Rural:	0
Greatest Economic Need (Minority):	112

##### CLIENT RACE

Two or More Races:	7
Caucasian:	134
African American:	44
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	36
Filipino:	9
Japanese:	8
Korean:	4
Laotian:	0
Vietnamese:	6
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	62
Client Declined to Provide Information:	0
Total:	320

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

Greatest Economic Need (Non-Minority): 64

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 70

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 17

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 13

1 5 3

0 0 0

7 4 2

#### EMPLOYMENT

B1. Discrimination: 3

B2. Other Employment: 5

3 0 0

5 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 0

0 0 0

0 1 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 1 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 188

91 6 45

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0
E3. Other Housing:	0	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	6	2	3	0
F2. Supplemental Security Income (SSI):	11	7	6	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	30	12	0	2
G3. Other Individual Rights:	1	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	15	3	10	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	5	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>				
308				
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		141	38	52
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
2818				

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

6

**Provider Name:** *Asian Americans Advancing Justice - Asian Law*

**County(ies)** *San Francisco*

2/26/2018	Chinatown SF	Outreach about Housing Rights	City College Students	30	3
1/26/2018	San Francisco	SF Tenants KYR Training	Veterans Equity Center	6	3
1/17/2018	San Francisco	SF Tenants KYR Training	API Community Partners	14	3

**Provider Name:** *La Raza Centro Legal, Inc.*

**County(ies)** *City & County of San Francisco, CA*

Friday Marc	St Dominics Catholic church Pacific Heights	Gave presentation on Costa Hawkins law, rent control, Prop 13, and eviction defense to parishioners and community members at monthly ballot initiative presentation	Local Community	60	35
Monthly Lat	30th Street Senior Center	Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and service management once a month	Local area service providers	25	5
Allied Agen	Curry Senior Center	Operated legal clinic for low income seniors at Curry Senior Center first Thursday of every month on MOU with Curry Senior Center	Elderly and disabled	35	0
Weekly Hou	LRCL	La Raza Centro Legal Senior Clinic	Elderly and disabled	35	0

**Provider Name:** *Nihonmachi Legal Outreach dba API Legal Outreach*

**County(ies)** *San Francisco*

Winter 201	APILO Office	Newsletters: Senior Rights Bulletin	General Public Service Providers	0	4
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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 7

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 49

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

6

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i>					
<b>County(ies)</b> <i>San Francisco</i>					
3/16/2018	APILO Office	Medicare Fraud Outreach and Education	General Public	20	1
3/7/2018	APILO Office	Public Benefits Training	Service Providers	20	2
2/20/2018	IOA	Brown Bag Series I: Equifax Breach and ID Theft Training	Service Providers	32	37
1/23/2018	APILO Office	API Elder Abuse Task Force	Service Providers	12	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

Total Unduplicated Client Count for Quarter: 44

Total Cases Closed in Quarter: 27

Total Units of Service for Quarter (Unit=1 Hour): 605

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	12
65-74:	11
75-84:	14
85+:	5
Client Declined to Provide Information:	2
Total:	44

**CLIENT GENDER**

Male:	15
Female:	28
Client Declined to Provide Information:	1
Total:	44

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	28
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	30
Rural:	0
Greatest Economic Need (Minority):	41

**CLIENT RACE**

Two or More Races:	0
Caucasian:	1
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	19
Filipino:	4
Japanese:	5
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	44

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

6

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	5	2	0	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	5	1	0	2
G2. Elder Abuse/Neglect/Exploitation:	10	6	0	3
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	8	0	0	2
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		47	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		20	0	7
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		551		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

6

**Provider Name:** *Asian Americans Advancing Justice - Asian Law*

**County(ies)** *San Francisco*

2/26/2018	Chinatown SF	Outreach about Housing Rights	City College Students	30	3
1/26/2018	San Francisco	SF Tenants KYR Training	Veterans Equity Center	6	3
1/17/2018	San Francisco	SF Tenants KYR Training	API Community Partners	14	3

**Provider Name:** *La Raza Centro Legal, Inc.*

**County(ies)** *City & County of San Francisco, CA*

Friday Marc	St Dominics Catholic church Pacific Heights	Gave presentation on Costa Hawkins law, rent control, Prop 13, and eviction defense to parishioners and community members at monthly ballot initiative presentation	Local Community	60	35
Monthly Lat	30th Street Senior Center	Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and service management once a month	Local area service providers	25	5
Allied Agen	Curry Senior Center	Operated legal clinic for low income seniors at Curry Senior Center first Thursday of every month on MOU with Curry Senior Center	Elderly and disabled	35	0
Weekly Hou	LRCL	La Raza Centro Legal Senior Clinic	Elderly and disabled	35	0

**Provider Name:** *Nihonmachi Legal Outreach dba API Legal Outreach*

**County(ies)** *San Francisco*

Winter 201	APILO Office	Newslwtter: Senior Rights Bullentin	General Public Service Providers	0	4
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**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 4

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

6

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Nihonmachi Legal Outreach dba API Legal Outreach</i>					
<b>County(ies)</b> <i>San Francisco</i>					
3/16/2018	APILO Office	Medicare Fraud Outreach and Education	General Public	20	1
3/7/2018	APILO Office	Public Benefits Training	Service Providers	20	2
2/20/2018	IOA	Brown Bag Series I: Equifax Breach and ID Theft Training	Service Providers	32	37
1/23/2018	APILO Office	API Elder Abuse Task Force	Service Providers	12	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 50

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 7

Total Unduplicated Client Count for Quarter: 297

Total Cases Closed in Quarter: 290

Total Units of Service for Quarter (Unit=1 Hour): 1960

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	55
65-74:	143
75-84:	72
85+:	27
Client Declined to Provide Information:	0
Total:	297

**CLIENT GENDER**

Male:	101
Female:	196
Client Declined to Provide Information:	0
Total:	297

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	97
Homebound:	0
Lives Alone:	32
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	49

**CLIENT RACE**

Two or More Races:	1
Caucasian:	191
African American:	53
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	12
Filipino:	5
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	21
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	11
Total:	297

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 7

Greatest Economic Need (Non-Minority): 45

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 24

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 22

2 1 1

3 0 0

14 6 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 2

0 0 0

3 0 0

2 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

1 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 76

43 12 18

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	15	15	0	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	3	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	11	11	1
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	31	21	6	0
H2. Advance Health Care Directives (AHCD):	83	1	77	1
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	25	23	5	1
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		148	119	23
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1943		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

7

Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

2/2/17	Pleasant Hill	Available services	HICAP Volunteers	50	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Contra Costa Senior Legal Services</i>					
County(ies) <i>Contra Costa</i>					
3/29/18	San Pablo (Brookdale)	Preventing ID theft etc.	Seniors	15	3
1/24/18	San Pablo	Preventing senior Scams	Seniors	25	6
1/4/18	Brentwood	Planning for Incapcity	Seniors	11	4
1/9/18	Concord	Elder Abuse	Grad students NSW	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 8

Total Unduplicated Client Count for Quarter: 107

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 859

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	31
65-74:	42
75-84:	21
85+:	13
Client Declined to Provide Information:	0
Total:	107

##### CLIENT GENDER

Male:	39
Female:	68
Client Declined to Provide Information:	0
Total:	107

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	2
Lives Alone:	48
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	20
Rural:	8
Greatest Economic Need (Minority):	15

##### CLIENT RACE

Two or More Races:	2
Caucasian:	66
African American:	9
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	13
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	0
Total:	107

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 8

Greatest Economic Need (Non-Minority): 22

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 29

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 4

2 2 1

4 0 0

2 2 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 48

D2. Medicare: 2

D3. Other Health/Community Based Care: 2

26 4 5

0 2 0

2 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 38

22 3 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	3	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	5	5	0	0
F2. Supplemental Security Income (SSI):	6	3	3	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	2
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	3	1	3	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	5	4	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		78	26	8
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		839		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 8

Provider Name: Legal Aid Society of San Mateo County

County(ies) San Mateo

3/9/18	South San Francisco	South San Francisco Senior Health Fair	Seniors and service providers	500	4.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Aid Society of San Mateo County					
County(ies) San Mateo					
3/12/18	San Mateo	Adult Abuse Prevention Committee	Seniors and service providers	10	1
3/12/18	San Mateo	Aging & Adult General Meeting	Seniors and service providers	40	2.5
1/30/18	San Mateo	Aging & Adult Services Provider Network	Seniors and service providers	40	2.5
1/25/18	Menlo Park	Elder Abuse Prevention Presentation at Little House	Seniors and service providers	10	2
1/19/18	South San Francisco	CMC Advisory Committee	Seniors and service providers	20	2
1/11/18	South San Francisco	HPSM Consumer Advisory Committee	Seniors and service providers	15	1.5
1/8/18	San Mateo	Adult Abuse Prevention Committee	Seniors and service providers	10	1
1/8/18	San Mateo	Aging & Adult General Meeting	Seniors and service providers	30	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

9

Total Unduplicated Client Count for Quarter: 105

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 2884

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	21
65-74:	50
75-84:	29
85+:	5
Client Declined to Provide Information:	0
Total:	105

##### CLIENT GENDER

Male:	32
Female:	73
Client Declined to Provide Information:	0
Total:	105

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	39
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	69
Limited English:	14
Rural:	0
Greatest Economic Need (Minority):	37

##### CLIENT RACE

Two or More Races:	2
Caucasian:	38
African American:	22
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	11
Filipino:	5
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	14
Client Declined to Provide Information:	2
Total:	105

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9

Greatest Economic Need (Non-Minority): 11

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 14

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 3

0 0 0

0 0 0

2 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 21

C3. Other Family: 2

0 0 0

1 16 7

2 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 8

D3. Other Health/Community Based Care: 0

1 1 0

2 4 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 0

0 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	8	5	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	9	3	3	3
F2. Supplemental Security Income (SSI):	10	5	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	10	1	4	2
G2. Elder Abuse/Neglect/Exploitation:	23	4	3	2
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	0	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	6	4	2	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		33	39	14
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		2407		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 9

<b>Provider Name:</b> Legal Assistance for Seniors					
<b>County(ies)</b> Alameda					
02/25/2018	Frank Ogawa Plaza	Health Fair	Seniors	250	28.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Legal Assistance for Seniors					
<b>County(ies)</b> Alameda					
01/25/2018	J.L. Richard Terrace and Evergreen Annex - CE Site	General LAS	Seniors	4	10
02/15/2018	Alameda County Bar Association	Stepping up to the Plate	Senior Service Providers	33	11
02/14/2018	East Bay Trusts & Estates Lawyers - CE Site	General LAS	Senior Service Providers	20	11
02/13/2018	Asian Health Services - CE Site	Seniors' Guide to Public Benefits: Show me the \$	Seniors	7	12
02/13/2018	John Muir Health - Pleasanton	General LAS	Seniors	4	9.5
02/08/2018	Alameda County Bar Association	Stepping up to the Plate	Senior Service Providers	24	8
02/8/2018	Afghan Coalition	General LAS	Seniors	24	10.3
02/06/2018	Mastick Senior Center - CE Site	Seniors Guide to Public Benefits	Seniors	0	8.75

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA: 9**

02/06/2018	Baywood Court Retirement Community - CE Site	Consumer Fraud	Seniors	48	9.9
01/05/2018	Vanderburgh Villa	Create a Secure Future	Seniors	5	11.5
01/25/2018	J.L. Richard Terrace and Evergreen Annex - CE Site	General LAS	Seniors	48	11.4
02/27/2018	Mastrick Senior Center - CE Site	General LAS	Seniors	3	9.5
01/23/2018	Linda Glen Apt. - Satellite Housing - CE Site	Create a Secure Future	Seniors	10	9.45
01/19/2018	Area Agency on Aging -CE Site	General LAS	Senior Service Provider	35	1.7
01/19/2018	Redwood Gardens-CE site	Create a Secure Future	Seniors	18	10.2
01/18/2018	San Leandro Senior Community Center	Create a Secure Future	Seniors	20	39.3
01/18/2018	CA Hemophilia Council - Webinar	General LAS	Seniors and Providers	30	11.5
01/17/2018	Hillcrest Garden Senior Apt. - CE Site	Seniors'Guide to Public Benefits	Seniors	20	7.2
01/09/2018	John Muir Health - Pleasanton	General LAS	Seniors	1	7.5
01/08/2018	Legal Assistance for Seniors / HICAP - CE Site	General LAS	Senior Service Provider	2	0.5
02/01/2018	Pleasanton Hilton - CE Site	General LAS	Senior Service Providers	42	9
03/15/2018	Carlton Plaza Assisted Living - CE	General LAS	Seniors	6	10
03/28/2018	St. Joseph's Senior Apartments - CE Site	Consumer Fraud	Seniors	15	12

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

9

03/28/2018	Piedmont Community Center	Keeping Elders Safe	Seniors	30	10
03/27/2018	Asian Health Services - CE Site	Seniors' Guide to Public Benefits: Show me the \$	Seniors	6	12.5
03/27/2018	Mastick Senior Center - CE Site	Keeping Elders Safe	Seniors	6	10.2
03/20/2018	Mastick Senior Center - CE Site	Seniors' Guide to Public Benefits	Seniors	6	9.3
03/17/2018	East Bay Center for the Blind	General LAS	Seniors	70	18.5
03/16/2018	Eastmonth Mall - CE Site	General LAS	Senior Service Providers	25	1.3
03/16/2018	Downtown Oakland Senior Center - CE Site	Keeping Elders Safe	Seniors	8	10.8
02/15/2018	Fremont Fair Housing and Landlord-Tenant	General LAS	Senior Service Providers	10	9
03/15/2018	Beth Asher Satellite Housing - CE Site	Medicare Alert	Seniors	15	11.8
02/16/2018	Fruitvale San Antonio Senior Center - CE Site	General LAS	Seniors	25	8.75
03/13/2018	Asian Health Services - CE Site	Seniors' Guide to Public Benefits: Show me the \$	Seniors	6	12
03/13/2018	John Muir Health - Pleasanton	General LAS	Seniors	7	9.5
03/12/2018	South Berkeley Senior Center - CE	General LAS	Seniors	20	9.6
03/06/2018	Legal Assistance for Seniors / HICAP - CE Site	Basic Housing Rights for Seniors	Senior Service Providers	12	8.5
03/06/2018	Mastick Senior Center - CE Site	Create a Secure Future	Seniors	6	9.25



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

9

03/02/2018	St. Joseph's Senior Apartments - CE Site	Keeping Elders Safe	Seniors	16	12
02/27/2018	Asian Health Services - CE Site	Seniors' Guide to Public Benefits: Show me the \$	Seniors	8	14
02/27/2018	Eastmont Mall - CE Site	General LAS	Senior Service Providers	10	12.3
03/29/2018	Ruggieri Senior Center - CE Site	Basic Housing Rights for Seniors	Seniors	9	16
03/15/2018	Multicultural Institute	Citizenship for Seniors	Seniors and Providers	12	1.6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 43

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 448

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 10

Total Unduplicated Client Count for Quarter: 449

Total Cases Closed in Quarter: 471

Total Units of Service for Quarter (Unit=1 Hour): 2508

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	62
65-74:	189
75-84:	129
85+:	69
Client Declined to Provide Information:	0
Total:	449

**CLIENT GENDER**

Male:	148
Female:	301
Client Declined to Provide Information:	0
Total:	449

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	190
Homebound:	30
Lives Alone:	102
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	55
Limited English:	71
Rural:	1
Greatest Economic Need (Minority):	89

**CLIENT RACE**

Two or More Races:	21
Caucasian:	287
African American:	19
Native American/Native Alaskan:	16
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	34
Filipino:	19
Japanese:	11
Korean:	3
Laotian:	0
Vietnamese:	15
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	6
Total:	449

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 10

Greatest Economic Need (Non-Minority): 58

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 113

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 12

A2. Contracts/Warranties: 10

A3. Other Consumer/Finance: 20

11 0 0

10 0 0

22 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 8

C3. Other Family: 6

2 0 0

10 0 0

5 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 22

D2. Medicare: 8

D3. Other Health/Community Based Care: 9

19 1 1

6 1 0

8 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 36

34 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	5	1	0
E3. Other Housing:	36	30	6	2
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	20	22	0	0
F2. Supplemental Security Income (SSI):	24	21	1	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	12	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	49	47	2	2
G3. Other Individual Rights:	2	4	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	82	86	6	0
H2. Advance Health Care Directives (AHCD):	22	9	20	0
H3. Financial Powers of Attorney:	39	23	14	0
H4. Other Miscellaneous:	21	21	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		411	52	8
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		2464		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

10

Provider Name: *Senior Adults Legal Assistance (SALA)*

County(ies) *Santa Clara County*

3/29/18	Social Security Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Executive Committee Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Executive Committee	20	1.7
3/21/18	Long Term Care (LTC) Ombudsman Program at Catholic Charities in San Jose	Presentation on SALA and Elder Abuse Prevention for LTC program staff and volunteers	Staff and volunteers of the LTC Ombudsman Program	18	3.5
2/26/18 and	SALA Central Office in San Jose	Training for New SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	5	5
1/29/18	Law Foundation office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on public Benefits Task Force	12	5.2
1/25/18	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Task Force	4	1.7
1/24/18	Don Giovanni Restaurant in Mountain View	Attend meeting of Mountain View Kiwanis Foundation and Reach Out to Participants About SALA	Mountain View Kiwanis and non-profits serving Mountain View	75	3
1/22/18	Law foundation Office San Jose	Participate in Santa Clara county Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Housing Task Force	15	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Senior Adults Legal Assistance (SALA)</i>					

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 10

County(ies) <i>Santa Clara County</i>					
3/12/18	Evergreen Community Center in San Jose	Presentation on Good Legal Health for Older Adults	Senior participants at the center	65	2.5
3/8/18	Leininger Community Center in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors for City of San Jose Retired Employees Association (SJREA)	Members of the SJREA	40	4.5
3/2/18	Seven Trees Community Center in San Jose	Presentation on Good Legal Health for Older Adults	Senior participants at the center	70	2
2/26/18	Berryessa Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	76	3
1/29/18	Cupertino Senior Center	Presentation Legal Planning for the future, including Powers of Attorney for Elder Abuse prevention	Senior participants at the center	54	4.5
1/24/18	Saratoga Senior Center	Presentation on Good Legal Health (including elder Abuse prevention)	Senior participants at the center	50	5.4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 11

Total Unduplicated Client Count for Quarter: 303

Total Cases Closed in Quarter: 303

Total Units of Service for Quarter (Unit=1 Hour): 571

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	43
65-74:	103
75-84:	96
85+:	42
Client Declined to Provide Information:	19
Total:	303

##### CLIENT GENDER

Male:	148
Female:	155
Client Declined to Provide Information:	0
Total:	303

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	14
Homebound:	0
Lives Alone:	66
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	153
Rural:	0
Greatest Economic Need (Minority):	193

##### CLIENT RACE

Two or More Races:	0
Caucasian:	278
African American:	6
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	7
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	303

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 11

Greatest Economic Need (Non-Minority): 51

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 208

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 34

0 0 0

0 0 0

0 34 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 2

C3. Other Family: 4

0 1 0

0 2 0

0 4 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 8

D3. Other Health/Community Based Care: 8

0 2 0

0 8 0

0 8 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 14

0 14 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	9	0	9	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	16	0	16	0
F2. Supplemental Security Income (SSI):	3	0	3	0
F3. Pensions/Retiree Benefits:	3	0	3	0
F4. Other Income Maintenance:	5	0	5	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	0
G3. Other Individual Rights:	2	0	2	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	26	0	26	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	14	0	14	0
H4. Other Miscellaneous:	150	0	150	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		303	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		0	303	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		568		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA:**

**11**

**Provider Name:** *Council for the Spanish Speaking*

**County(ies)** *San Joaquin*

2/17/18

224 Sutter Street

Health Check Up

Seniors

7

3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 12

Total Unduplicated Client Count for Quarter: 43

Total Cases Closed in Quarter: 46

Total Units of Service for Quarter (Unit=1 Hour): 74

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	7
65-74:	23
75-84:	11
85+:	2
Client Declined to Provide Information:	0
Total:	43

##### CLIENT GENDER

Male:	21
Female:	22
Client Declined to Provide Information:	0
Total:	43

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	5
Homebound:	4
Lives Alone:	11
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	43
Greatest Economic Need (Minority):	1

##### CLIENT RACE

Two or More Races:	0
Caucasian:	40
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	43

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA: 12**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	3	3	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	2	2	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	10	10	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	1	0	0
H4. Other Miscellaneous:	4	4	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		49	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		46	0	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		70		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

12

Provider Name: Catholic Charities Diocese of Stockton

County(ies) Alpine, Amador, Calaveras, Mariposa, T

02/05/2018	Ombudsman Training	Program Outreach	Volunteers	3	0.5
01/18/2018	Mariposa County Senior Services Coalition	LAP	Providers	7	0.25
01/11/2018	TC Sr. Network	Program Presentation	Providers	24	1
01/18/2018	TC COA	LAP	Comissioners	22	0.25
01/04/2018	TCBH	Programs Outreach	BH Staff	11	1
01/02/2018	TC Public Health	Programs Outreach	PHN	4	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 13

Total Unduplicated Client Count for Quarter: 127

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 1374

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	22
65-74:	60
75-84:	23
85+:	10
Client Declined to Provide Information:	12
Total:	127

##### CLIENT GENDER

Male:	36
Female:	91
Client Declined to Provide Information:	0
Total:	127

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	51
Homebound:	1
Lives Alone:	24
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	10
Rural:	0
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	1
Caucasian:	98
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	1
Total:	127

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 13

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 25

#### CLIENT ETHNICITY

Hispanic/Latino: 20

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 16

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 9

5 3 0

3 2 0

4 1 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

1 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 0

0 0 0

1 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 3

D3. Other Health/Community Based Care: 6

0 2 0

2 1 0

3 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 25

16 4 5



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	3	1	1
E3. Other Housing:	8	2	2	2
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	7	6	0	1
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	2	1	1
G3. Other Individual Rights:	8	2	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	5	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	8	4	6	0
H4. Other Miscellaneous:	9	4	3	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		62	28	10
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1374		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA: 13**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 14

Total Unduplicated Client Count for Quarter: 115

Total Cases Closed in Quarter: 87

Total Units of Service for Quarter (Unit=1 Hour): 287

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	38
65-74:	52
75-84:	21
85+:	4
Client Declined to Provide Information:	0
Total:	115

##### CLIENT GENDER

Male:	37
Female:	78
Client Declined to Provide Information:	0
Total:	115

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	25
Homebound:	0
Lives Alone:	5
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	9
Rural:	3
Greatest Economic Need (Minority):	65

##### CLIENT RACE

Two or More Races:	2
Caucasian:	43
African American:	19
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	47
Client Declined to Provide Information:	2
Total:	115

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 14

Greatest Economic Need (Non-Minority): 33

Greatest Economic Need (Minority Status Unknown): 6

#### CLIENT ETHNICITY

Hispanic/Latino: 40

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 8

0 0 0

4 0 0

7 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 2

C3. Other Family: 2

0 0 0

2 0 0

2 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 58

56 1 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	2	0	0	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	1
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	2	1	0	1
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	0
G3. Other Individual Rights:	1	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	6	3	3	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	1	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		91		
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		78	5	4
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		247		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 14

<b>Provider Name:</b> Central California Legal Services, Inc.					
<b>County(ies)</b> Fresno & Madera					
03/27/2018	Oakhurst, CA	Elder Financial Abuse & Fraud	Madera Co. Rural Seniors	12	16

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES					
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Central California Legal Services, Inc.					
<b>County(ies)</b> Fresno & Madera					
03/21/2018	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	5	8
02/21/2018	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	5	8
01/17/2018	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	6	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 59

Total Units of Service for Quarter (Unit=1 Hour): 502

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	25
65-74:	40
75-84:	16
85+:	0
Client Declined to Provide Information:	0
Total:	81

##### CLIENT GENDER

Male:	29
Female:	52
Client Declined to Provide Information:	0
Total:	81

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	0
Lives Alone:	1
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	2
Greatest Economic Need (Minority):	35

##### CLIENT RACE

Two or More Races:	0
Caucasian:	44
African American:	9
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	28
Client Declined to Provide Information:	0
Total:	81

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 26

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 2

4 0 0

4 0 0

2 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 4

C2. Conservatorship: 0

C3. Other Family: 4

3 0 1

0 0 0

3 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 32

26 6 0



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0						
E3. Other Housing:	0	0	0	0						
<b>INCOME MAINTENANCE</b>										
F1. Social Security:	0	0	0	0						
F2. Supplemental Security Income (SSI):	0	0	0	0						
F3. Pensions/Retiree Benefits:	0	0	0	0						
F4. Other Income Maintenance:	0	0	0	0						
<b>INDIVIDUAL RIGHTS</b>										
G1. Immigration/Naturalization:	0	0	0	0						
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0						
G3. Other Individual Rights:	0	0	0	0						
<b>MISCELLANEOUS</b>										
H1. Estate Planning/Wills/Trusts:	5	1	4	0						
H2. Advance Health Care Directives (AHCD):	4	0	4	0						
H3. Financial Powers of Attorney:	0	0	0	0						
H4. Other Miscellaneous:	0	0	0	0						
<b>TOTAL CASES OPENED IN QUARTER:</b>		60	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">TOTAL COUNSEL AND ADVICE</td> <td style="width: 33%;">TOTAL LIMITED ADD. SERVICES</td> <td style="width: 33%;">TOTAL LEGAL REPRESENTATION</td> </tr> <tr> <td style="text-align: center;">44</td> <td style="text-align: center;">14</td> <td style="text-align: center;">1</td> </tr> </table>		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	44	14	1
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION								
44	14	1								
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		416								

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 15

Provider Name: Central California Legal Service, Inc.

County(ies) Kings County

02/28/2018	Armona, CA	Elder Abuse & Estate Planning	Kings Co. Seniors	4	12
03/14/2018	Armona, CA	Elder Abuse & Estate Planning	Kings Co. Seniors	4	12

Provider Name: Central California Legal Services, Inc.

County(ies) Tulare County

03/13/2018	Lindsay, CA	Elder Financial scams & ID Theft	Rural Seniors	11	6
02/27/2018	Visalia, CA	Senior Estate Planning Clinic	Tulare Co. Seniors	8	12
02/22/2018	Goshen, CA	Elder Financial Scams & ID Theft	Rural Seniors	6	6
02/20/2018	Farmersville, CA	Elder Financial Scams & ID Theft	Rural Seniors	14	6
02/15/2018	Cutler-Orosi, CA	Elder Financial Scams & ID Theft	Rural Seniors	10	6
02/13/2018	Woodlake, CA	Elder Financial Scams & ID Theft	Rural Seniors	20	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 66

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Central California Legal Service, Inc.

County(ies) Kings County

01/25/2018	Hanford, CA	Homeless Connect	Kings Co. Seniors	70	12
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Provider Name: Central California Legal Services, Inc.

County(ies) Tulare County

01/25/2018	Visalia	Tulare Co. Homeless Connect	Homeless Seniors	100	8
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA: 15**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 16

Total Unduplicated Client Count for Quarter: 11

Total Cases Closed in Quarter: 6

Total Units of Service for Quarter (Unit=1 Hour): 88

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	3
65-74:	5
75-84:	2
85+:	1
Client Declined to Provide Information:	0
Total:	11

##### CLIENT GENDER

Male:	4
Female:	7
Client Declined to Provide Information:	0
Total:	11

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	1
Lives Alone:	5
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	11
Greatest Economic Need (Minority):	3

##### CLIENT RACE

Two or More Races:	0
Caucasian:	4
African American:	0
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	11

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 16

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	4	0	2	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>11</b>		
<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>				
TOTAL COUNSEL AND ADVICE		TOTAL LIMITED ADD. SERVICES		TOTAL LEGAL REPRESENTATION
3		3		0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		<b>85</b>		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

16

Provider Name: *California Indian Legal Services*

County(ies) *Inyo & Mono*

03/15/2018	N/A	Public Service Announcement re: Robocall Telephone Scams Targeting Seniors	Seniors	1500	1
01/26/2018	N/A	Public Service Announcement re: IRS and Tax Scams Targeting Seniors	Seniors	1500	1.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *California Indian Legal Services*

County(ies) *Inyo & Mono*

Mar 2018	N/A	Five Wishes Packet	Seniors	2	0.1
Mar 2018	N/A	Power of Attorney Pro Se Packet	Seniors	4	0.3
Feb 2018	N/A	AHCD Pro Se Packet	Seniors	3	0.2
Jan 2018	N/A	AHCD Pro Se Packet	Seniors	2	0.1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 17

Total Unduplicated Client Count for Quarter: 110

Total Cases Closed in Quarter: 115

Total Units of Service for Quarter (Unit=1 Hour): 596

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	27
65-74:	41
75-84:	27
85+:	15
Client Declined to Provide Information:	0
Total:	110

##### CLIENT GENDER

Male:	37
Female:	73
Client Declined to Provide Information:	0
Total:	110

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	60
Homebound:	1
Lives Alone:	45
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	0
Rural:	33
Greatest Economic Need (Minority):	4

##### CLIENT RACE

Two or More Races:	1
Caucasian:	104
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	2
Total:	110



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 17

Greatest Economic Need (Non-Minority): 25

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 2

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 5

4 0 0

5 0 0

4 2 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 2

C2. Conservatorship: 1

C3. Other Family: 2

0 1 0

0 0 0

2 1 1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

1 1 0

1 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 22

19 3 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	6	5	0
E3. Other Housing:	12	4	0	2
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	4	2	1
F2. Supplemental Security Income (SSI):	0	0	0	1
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	3	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	6	2	1
G3. Other Individual Rights:	3	3	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	14	5	5	0
H2. Advance Health Care Directives (AHCD):	7	0	6	0
H3. Financial Powers of Attorney:	5	0	5	0
H4. Other Miscellaneous:	0	7	0	1
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		74	33	8
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		586		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

17

Provider Name: Senior Legal Services Project

County(ies) San Luis Obispo and Santa Barbara

3/31/18	Madonna Meadows	Veterans Stand down: Veteran's Legal Services	Veterans and Seniors	100	5
3/27/18	French Hospital's Copeland Health Education Pavilion	Central Coast Senior Care Alliance Network: Elder Abuse	Seniors	15	1
3/6/18	Sierra Vista Hospital	Alzheimer's Assoc. Help & Hope: Estate Planning Medicare, Medi-Cal	Seniors	30	1.5
2/20/18	Adult Abuse Prevention Council	Elder Abuse Restraining Orders	Members	8	1
1/26/18	Morro Bay Sr. Ctr.	The Basics of Estate Planning	Seniors	21	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 18

Total Unduplicated Client Count for Quarter: 289

Total Cases Closed in Quarter: 286

Total Units of Service for Quarter (Unit=1 Hour): 374

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	67
65-74:	102
75-84:	70
85+:	50
Client Declined to Provide Information:	0
Total:	289

**CLIENT GENDER**

Male:	134
Female:	155
Client Declined to Provide Information:	0
Total:	289

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	23
Homebound:	9
Lives Alone:	131
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	43
Rural:	61
Greatest Economic Need (Minority):	66

**CLIENT RACE**

Two or More Races:	7
Caucasian:	223
African American:	14
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	1
Chinese:	5
Filipino:	12
Japanese:	7
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	1
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	5
Total:	289

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 18

Greatest Economic Need (Non-Minority): 79

Greatest Economic Need (Minority Status Unknown): 7

#### CLIENT ETHNICITY

Hispanic/Latino: 64

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 11

0 0 0

0 0 0

11 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 28

D2. Medicare: 11

D3. Other Health/Community Based Care: 3

28 0 0

11 0 0

1 1 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 29

28 1 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	12	11	1	0
F2. Supplemental Security Income (SSI):	26	24	0	2
F3. Pensions/Retiree Benefits:	15	15	0	0
F4. Other Income Maintenance:	9	9	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	8	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	14	14	0	0
H2. Advance Health Care Directives (AHCD):	69	67	2	0
H3. Financial Powers of Attorney:	49	46	3	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		287	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		276	8	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		359		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 18

Provider Name: Grey Law of Ventury County

County(ies) Ventura

03/22/2018	Camarillo Council	Grey Law	Commissioners	4	1
02/27/2018	City Ox Oxnard	Grey Law	Commissioners	15	1
02/21/2018	Samarillo Senior	LGBT/ Grey Law	Public	20	1
01/17/2018	Goebel	Wellness Fest	Seniors	80	5.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Grey Law of Ventury County

County(ies) Ventura

03/19/2018	Caregivers	New Laws	Staff	6	2
02/27/2018	VCCDC	Estate Planning	Public	21	2
01/23/2018	VCCDC	Grey Law	Mixed / caregivers	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 19

Total Unduplicated Client Count for Quarter: 131

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 1491

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	13
65-74:	66
75-84:	36
85+:	16
Client Declined to Provide Information:	0
Total:	131

**CLIENT GENDER**

Male:	48
Female:	78
Client Declined to Provide Information:	5
Total:	131

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	68
Homebound:	3
Lives Alone:	64
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	35
Rural:	0
Greatest Economic Need (Minority):	36

**CLIENT RACE**

Two or More Races:	3
Caucasian:	69
African American:	24
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	3
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	18
Client Declined to Provide Information:	1
Total:	131



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 19

Greatest Economic Need (Non-Minority): 39

Greatest Economic Need (Minority Status Unknown): 10

#### CLIENT ETHNICITY

Hispanic/Latino: 35

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 7

A3. Other Consumer/Finance: 4

4 4 0

2 1 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

3 0 2

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 2

C2. Conservatorship: 13

C3. Other Family: 0

2 0 0

4 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

6 0 0

1 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 6

8 3 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	5	0	1
E3. Other Housing:	8	6	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	3	2	0
F2. Supplemental Security Income (SSI):	3	5	1	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	3	1
G3. Other Individual Rights:	0	0	0	2
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	34	42	3	0
H2. Advance Health Care Directives (AHCD):	11	10	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	9	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		118	19	10
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1476		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 19

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek</i>					
County(ies) <i>Los Angeles County</i>					
3/6/2018	LA	ID Theft	Seniors	47	2
2/13/2018	LA	Health Care	Seniors	30	7.5
1/8218/201	LA	Senior Law	Seniors	21	3.5
1/9/2018	LA	Senior Law	Seniors	54	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 20

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 696

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	28
65-74:	49
75-84:	34
85+:	17
Client Declined to Provide Information:	0
Total:	128

**CLIENT GENDER**

Male:	45
Female:	83
Client Declined to Provide Information:	0
Total:	128

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	76
Homebound:	2
Lives Alone:	70
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	10
Rural:	3
Greatest Economic Need (Minority):	13

**CLIENT RACE**

Two or More Races:	7
Caucasian:	89
African American:	16
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	2
Filipino:	5
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	128

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 20

Greatest Economic Need (Non-Minority): 8

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 24

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 24

A2. Contracts/Warranties: 8

A3. Other Consumer/Finance: 4

17 4 5

7 2 0

5 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 6

C2. Conservatorship: 3

C3. Other Family: 1

1 3 3

3 0 0

2 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

0 0 0

1 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 17

11 3 1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	8	3	0
E3. Other Housing:	1	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	11	6	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	2	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	34	15	14	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	4	0	2	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		86	34	10
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		676		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 20

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

03/02/2018	St. Catherine of Siena Church, 335 N. Sycamore Ave., Rialto, CA 92376	ICLS Services (English & Spanish)	Seniors	25	7.2
02/20/2018	Inland Caregivers Resource Center IEHP Community Center, 805 West 2nd St., Suite C, San Bernardino, CA 92410	Estate Planning Presentation (in Spanish)	Seniors and Caregivers	6	6.2
01/24/2018	Department of Aging & Adult Services, 17270 Bear Valley Rd., Suite 108, Victorville, CA, CA 92395	ICLS Services	Groups that assist seniors	27	2.6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

01/13/2018	Hinkley Community Center, 35997 Mountain View Rd., Hinkley, CA 92347	ICLS Services: Wills, Advanced Health Care Directives, Powers of Attorney	Seniors	12	4
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA: 20**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**



**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 21

Total Unduplicated Client Count for Quarter: 32

Total Cases Closed in Quarter: 59

Total Units of Service for Quarter (Unit=1 Hour): 193

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	5
65-74:	16
75-84:	6
85+:	5
Client Declined to Provide Information:	0
Total:	32

**CLIENT GENDER**

Male:	9
Female:	23
Client Declined to Provide Information:	0
Total:	32

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	7
Homebound:	0
Lives Alone:	16
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	2
Rural:	1
Greatest Economic Need (Minority):	9

**CLIENT RACE**

Two or More Races:	2
Caucasian:	19
African American:	4
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	0
Total:	32

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 21

Greatest Economic Need (Non-Minority): 2

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 7

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 2

0 0 1

2 1 0

4 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

1 0 0

0 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

2 0 3

1 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 4

7 0 4

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	1	1	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	1	4	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	3	2	3
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	13	10	0	0
H2. Advance Health Care Directives (AHCD):	0	1	0	0
H3. Financial Powers of Attorney:	4	1	1	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		36	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		40	6	13
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		167		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 21

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *Riverside*

03/28/2018	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	CARE Team: organizations working with seniors	50	3.5
03/23/2018	Indio Fairgrounds 82503 Highway 111 Indio, CA 92201	Date Festival Table	Indigent Population	1000	7.5
03/17/2018	Concerned Family Church 18865 Clark St. Perris, CA 92570	Presentation on General Relief	Homeless	25	7.5
02/22/2018	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	Advocates for Seniors CARE Team Meeting	CARE Team: organizations working with seniors	50	3.5
01/24/2018	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	CARE Team: organizations working with seniors	50	3.5
03/22/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	Organizations working with seniors	50	4
02/22/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	Organizations working with seniors	50	4.1
01/25/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	Organizations working with seniors	50	3.8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA: 21**

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**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 22

Total Unduplicated Client Count for Quarter: 487

Total Cases Closed in Quarter: 400

Total Units of Service for Quarter (Unit=1 Hour): 1771

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	121
65-74:	244
75-84:	104
85+:	18
Client Declined to Provide Information:	0
Total:	487

**CLIENT GENDER**

Male:	203
Female:	284
Client Declined to Provide Information:	0
Total:	487

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	15
Homebound:	0
Lives Alone:	313
Institutionalized:	32
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	136
Rural:	0
Greatest Economic Need (Minority):	186

**CLIENT RACE**

Two or More Races:	20
Caucasian:	271
African American:	25
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	6
Filipino:	0
Japanese:	0
Korean:	3
Laotian:	0
Vietnamese:	48
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	105
Client Declined to Provide Information:	0
Total:	487

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 22

Greatest Economic Need (Non-Minority): 60

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 132

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 38

A2. Contracts/Warranties: 12

A3. Other Consumer/Finance: 6

30 2 0

7 3 0

3 3 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 6

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 19

C2. Conservatorship: 9

C3. Other Family: 12

19 0 0

6 0 0

12 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 118

D2. Medicare: 18

D3. Other Health/Community Based Care: 15

79 6 0

18 0 0

12 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 89

73 6 3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	2	0	0
E3. Other Housing:	21	21	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	6	6	0	0
F2. Supplemental Security Income (SSI):	11	8	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	6	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	60	39	9	0
G2. Elder Abuse/Neglect/Exploitation:	6	3	3	0
G3. Other Individual Rights:	12	9	3	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	3	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	6	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		487	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		362	35	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		1724		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

22

Provider Name: Legal Aid Society of Orange County

County(ies) Orange

3/29/18	Orange	community Resource Fair	Community	300	3.5
3/27/18	Irvine	Outreach Presentation at Senior Center	Seniors	80	1
3/21/18	Santa Ana	Member health Needs Seminar	Community	200	2
3/15/18	Laguna Hills	Mental Health Champion Event	Community	32	1
3/10/18	Fullerton	Clinic at the Park	Community	57	5
2/3/18	Santa Ana	Community Resource Fair	Community	43	5
1/27/18	Anaheim	Community Resource Fair	Community	25	4
1/26/18	Fountain Valley	Health Educational Seminar	Vietnamese	40	2
1/24/15	Santa Ana	OC Community Court Homeless Outreach	Community	14	1.5
1/20/18	Costa Mesa	(Health) Clinic at the Park	Community	50	4
1/13/18	Anaheim	Community Workshop Health Fair	Community	25	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Aid Society of Orange County

County(ies) Orange

2/25/18	Garden Grove	Samoan Church Service Outreach	Community	25	1
2/24/18	Orange	North of OC Church Misterios	Spanish	55	4
2/24/18	Anaheim	Clinic at the Park	Community	500	5
2/22/18	Santa Ana	Community Forum Event	Community	50	2
2/17/18	Ananheim	Health Outreach at the Riverbed	Homeless	5	1

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA: 22**

	2/7/18	Westminster	Educational Health Workshop	Community	15	2
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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 15

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 23

Total Unduplicated Client Count for Quarter: 786

Total Cases Closed in Quarter: 778

Total Units of Service for Quarter (Unit=1 Hour): 858

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	154
65-74:	353
75-84:	207
85+:	72
Client Declined to Provide Information:	0
Total:	786

##### CLIENT GENDER

Male:	261
Female:	525
Client Declined to Provide Information:	0
Total:	786

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	603
Homebound:	0
Lives Alone:	446
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	122
Rural:	1
Greatest Economic Need (Minority):	130

##### CLIENT RACE

Two or More Races:	0
Caucasian:	551
African American:	65
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	3
Filipino:	30
Japanese:	2
Korean:	1
Laotian:	1
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	112
Client Declined to Provide Information:	0
Total:	786

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA: 23**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	51	50	1	0
E3. Other Housing:	63	62	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	21	20	1	0
F2. Supplemental Security Income (SSI):	16	16	0	0
F3. Pensions/Retiree Benefits:	8	0	0	0
F4. Other Income Maintenance:	6	6	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	55	54	1	0
G3. Other Individual Rights:	52	51	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	158	134	24	0
H2. Advance Health Care Directives (AHCD):	5	4	1	0
H3. Financial Powers of Attorney:	34	32	2	0
H4. Other Miscellaneous:	16	16	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		741	37	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		842		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

23

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Elder Law & Advocacy					
<b>County(ies)</b> San Diego					
2/16/2018	8450 La Mesa Blvd. La Mesa, CA 91941	Elder Law, Senior Legal Services	Seniors	3	3
2/15/2018	799 Pine Avenue Carlsbad, CA 92008	Elder Law, Senior legal Services	Seniors	20	3
1/31/2018	4142 42nd St, San Diego, CA 92105	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors	31	5
1/23/2018	8460 Mira Mesa Boulevard	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors	10	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 24

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 84

Total Units of Service for Quarter (Unit=1 Hour): 125

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	12
65-74:	29
75-84:	34
85+:	9
Client Declined to Provide Information:	0
Total:	84

##### CLIENT GENDER

Male:	30
Female:	54
Client Declined to Provide Information:	0
Total:	84

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	1
Lives Alone:	53
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	41
Rural:	75
Greatest Economic Need (Minority):	31

##### CLIENT RACE

Two or More Races:	0
Caucasian:	15
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	66
Client Declined to Provide Information:	0
Total:	84

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA: 24**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	1	0	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	4	3	1	0
F2. Supplemental Security Income (SSI):	2	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	6	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	17	7	10	0
H2. Advance Health Care Directives (AHCD):	10	5	5	0
H3. Financial Powers of Attorney:	4	1	3	0
H4. Other Miscellaneous:	3	2	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		47	37	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		117		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

24

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Elder Law &amp; Advocacy</i>					
<b>County(ies)</b> <i>Imperial</i>					
1/31/2018	200 E. 2nd Street Imperial, CA 92251	Presentation provided information about wills, poa & ahcd documents.	Seniors 60+	400	5
1/4/2018	22999 S. 4th Street, El Centro, CA 92243	Presentation provided information about wills, poa, & ahcd documents.	Senior 60+	26	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 25

Total Unduplicated Client Count for Quarter: 156

Total Cases Closed in Quarter: 233

Total Units of Service for Quarter (Unit=1 Hour): 26864

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	35
65-74:	54
75-84:	44
85+:	23
Client Declined to Provide Information:	0
Total:	156

##### CLIENT GENDER

Male:	66
Female:	88
Client Declined to Provide Information:	2
Total:	156

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	103
Homebound:	2
Lives Alone:	79
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	42
Rural:	0
Greatest Economic Need (Minority):	33

##### CLIENT RACE

Two or More Races:	7
Caucasian:	111
African American:	19
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	0
Total:	156

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 25

Greatest Economic Need (Non-Minority): 75

Greatest Economic Need (Minority Status Unknown): 6

#### CLIENT ETHNICITY

Hispanic/Latino: 35

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 4

11 6 0

1 0 0

4 5 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 8

0 0 0

3 0 2

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 6

C2. Conservatorship: 9

C3. Other Family: 1

7 0 0

5 0 0

1 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 7

D2. Medicare: 1

D3. Other Health/Community Based Care: 2

4 0 1

1 1 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 22

29 4 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	7	0	1
E3. Other Housing:	1	4	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	6	8	0	1
F2. Supplemental Security Income (SSI):	8	13	1	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	10	2	3
G3. Other Individual Rights:	14	8	2	8
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	23	35	5	0
H2. Advance Health Care Directives (AHCD):	15	18	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	7	2	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		177	35	21
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		26864		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA: 25**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 26

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 85

Total Units of Service for Quarter (Unit=1 Hour): 511

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	29
65-74:	58
75-84:	12
85+:	2
Client Declined to Provide Information:	0
Total:	101

##### CLIENT GENDER

Male:	38
Female:	63
Client Declined to Provide Information:	0
Total:	101

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	76
Homebound:	4
Lives Alone:	58
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	29
Limited English:	3
Rural:	84
Greatest Economic Need (Minority):	14

##### CLIENT RACE

Two or More Races:	7
Caucasian:	75
African American:	1
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	5
Total:	101

## California Legal Services (Title III B)

### PSA Level Quarterly Report

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA: 26**

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

#### EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing):



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	1	0
E3. Other Housing:	7	5	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	9	8	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	3	3	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	1
<b>TOTAL CASES OPENED IN QUARTER:</b>		101	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		65	17	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		481		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

26

Provider Name: Legal Services of Northern California

County(ies) Mendocino and Lake

3/20/18	Lower Lake	Brochures to Lake County Housing	Low Income Persons	30	0.2
3/12/18	Laytonville	Laytonville Health Start Coalition Meeting	Low Income families	25	3
3/10/18	Gualala	Gualala Community Wellness Resource Fair	Low Income Persons	50	0.1
3/8/18	Willits	Healthy Mendocino Summit	Services Providers, County Staff	10	3.4
2/28/18	Ukiah	Los Cien Meeting	Latino Community Leaders	8	1.2
2/26/18	Lower Lake	Brochures to Adult Services	Low Income Persons	20	0.1
2/22/18	Ukiah	Brochures to Adult Services	Low Income Persons	25	0.1
1/25/18, 2/	Ukiah	Healthy Mendocino Poverty Action Team Meetings	Service Providers, County Staff	10	5.1
2/22/18	Ukiah	Mailed brochures to Dialysis Clinic	Seniors, disabled person	30	0.1
2/21/18	Redwood Valley	Behavioral Health Advisory Board Meeting	Seniors, disabled persons, low-income persons	20	2.1
2/20/18	Lake County	Dropped off brochures to Family Resource Centers, County Mental Health, Health Clinic	Families, Disabled person, Service providers, Health Clinic	50	4
1/29/18	Ukiah	Brochures to Self Help and Court Clerks Office	Court users	50	0.1
1/22/18	Ukiah	Mendocino county Homeless Services Continuum of Care Meeting	Homeless Service Providers, Law Enforcement, County Staff	25	3
1/22/18, 3/	Ukiah	Participate in MDT Meetings	APS Providers, Law Enforcement	20	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA:**

**26**

**County(ies)** *Mendocino and Lake*

3/22/18

Ukiah

Inclusionary Housing

Homeless Services Action Group

8

3.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

4

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 27

Total Unduplicated Client Count for Quarter: 171

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 1035

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	67
65-74:	68
75-84:	28
85+:	8
Client Declined to Provide Information:	0
Total:	171

**CLIENT GENDER**

Male:	57
Female:	114
Client Declined to Provide Information:	0
Total:	171

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	46
Homebound:	5
Lives Alone:	50
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	31
Limited English:	5
Rural:	45
Greatest Economic Need (Minority):	22

**CLIENT RACE**

Two or More Races:	0
Caucasian:	159
African American:	5
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	171

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 27

Greatest Economic Need (Non-Minority): 84

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 19

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 16

4 0 0

0 0 0

7 2 1

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

1 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 18

C2. Conservatorship: 1

C3. Other Family: 1

8 0 4

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 1

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 69

34 25 24

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	31	18	3	5
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	22	5	7	0
H2. Advance Health Care Directives (AHCD):	1	1	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>				
171				
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		80	38	34
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
1013				

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

27

Provider Name: Legal Aid of Sonoma County

County(ies) Sonoma

03/27/2018	Petaluma	Informational Presentation (Petaluma Senior Center)	Service Providers	3	2.5
03/13/2018	Petaluma	Informational Presentation (Petaluma People Services)	Service Providers	12	3
03/02/2018	Colverdale	Informational Presentation	Elders	0	1.5
02/20/2018	Cotati	Presentation/ Q & A (Charles Street	Elders	12	3.5
02/16/2018	Guerneville	Informational Presentation (Senior Center)	Elders	25	2.5
01/30/2018	Santa Rosa	Informational Presentation (APS)	Service Providers	30	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: Legal Aid of Sonoma County

County(ies) Sonoma

02/24/2018	Healdsburg Library	Renter's Rights Workshop	Low Income	3	3
02/07/2018	Legal Aid	Expungement Workshop	Low Income	1	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

Total Unduplicated Client Count for Quarter: 148

Total Cases Closed in Quarter: 153

Total Units of Service for Quarter (Unit=1 Hour): 970

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	48
65-74:	64
75-84:	29
85+:	7
Client Declined to Provide Information:	0
Total:	148

##### CLIENT GENDER

Male:	58
Female:	90
Client Declined to Provide Information:	0
Total:	148

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	91
Homebound:	6
Lives Alone:	45
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	54

##### CLIENT RACE

Two or More Races:	8
Caucasian:	73
African American:	46
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	5
Total:	148



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

Greatest Economic Need (Non-Minority): 52

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 14

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 9

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 3

8 3 0

4 0 0

1 2 0

#### EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 4

1 0 0

2 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 9

D2. Medicare: 1

D3. Other Health/Community Based Care: 5

4 2 0

1 0 0

6 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 64

42 12 8

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	2	2	0
E3. Other Housing:	2	2	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	3	1	0
F2. Supplemental Security Income (SSI):	10	6	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	5	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	0	0
G3. Other Individual Rights:	1	1	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	11	3	18	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	0	1	1	0
H4. Other Miscellaneous:	6	7	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		99	45	9
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		899		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

28

Provider Name: **BAY AREA LEGAL AID**

County(ies) **NAPA**

01/25/2017	Chateau Calistoga	Bay Area Legal Aid Services	Low Income Seniors	40	4
01/20/2017	Ole Health	Bay Area Legal Aid Services	Spanish Speaking Seniors	24	2
3/28/18	LGBTQ Connection	Bay Legal's Services including health	LGBTQ Seniors	2	1
03/27/2017	Calistoga Community Room	Bay Area Legal Aid Services	Commission on Aging and Service Providers	18	4
1/8/2018	Napa County Alliance for Senior Education	Bay Legal's Services with a focus on accessing Medicare benefits	Seniors	5	2
2/7/2018	Queen of Valley Medical Center	Bay Legal's Services with a focus on Medicare, Medi-Cal and balance billing	Seniors	10	2.5
2/13/2018	Napa Long Term Care Ombudsman	Bay Legal's Services with a focus on balancing billing, timely access to health care and network adequacy	Seniors, LGBTQ	8	1.5
2/16/18	Queen of Valley Medical Center	Bay Legal's Services with a focus on the importance of estate planning	Senior LGBTQ	10	2
2/13/18	Lutheran Church	Bay Legal's Services	Napa County Ombudsman	11	2
3/14/18	Napa County Women Lawyers Association	Bay Legal's Services	Attorneys who serve Napa County Seniors	16	2
3/23/18	Ole Health	Bay Legal's Services including health	Seniors, people with limited English proficiency	2	1

Provider Name: **Legal Services of Northern California**

County(ies) **Solano County**

1/23/2018	Vacaville	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	3
3/01/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	3	2
1/23/17	Suisun City	Suisun Library – Senior Legal Clinic	Seniors	5	4

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

2/01/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	2
2/10/17	Fairfield	Consumer Law Clinic	Solano Seniors	5	3
2/27/17	Suisun City	Suisun Library – Senior Legal Clinic	Seniors	2	2
1/04/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	6	2
3/10/17	Fairfield	Consumer Law Clinic	Solano Seniors	5	2
3/10/17	Solano WIB	Traffic Amnesty Clinic	Seniors	6	4
3/20/17	Suisun City	Suisun Library – Senior Legal Clinic	Seniors	3	2
1/10/2018	Suisun City	Suisun City-Senior Legal Clinic	Seniors	3	2
2/7/2018	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	2
2/14/2018	Suisun City	Suisun City- Senior Legal Clinic	Seniors	2	2
3/7/2018	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	3	2
3/14/2018	Suisun City	Suisun City- Senior Legal Clinic	Seniors	3	2
3/15/2018	Solano	Solano Cares Disabilities Fair	Seniors	20	2
1/3/18	Vallejo	Florence Douglas Senior Center	Seniors	5	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Solano County					

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 28

Weekly	LSNC Office	Tenants' rights & responsibilities Clinic (nine clinics held)	Solano Tenants	10	9
3/29/2018	Solano County	Presentation on LSNC's Services	Foodbank Summit	29	3
3/23/2018	Vacaville	Vacaville Mobility summit	Senior Providers	15	4
3/14/2018	Solano County	Presentation on Tenants' Rights	Resources for Independent Living	11	2
3/13/2018	Solano County	Housing Rights Presentation	Voces Unidas	21	3
3/2/2018	Solano County	Senior Coalition Meeting	Senior Coalition	12	3
2/26/2018	Fairfield	Employment Law Presentation	Veterans Network	10	4
2/2/2018	Solano County	Senior Coalition Meeting	Senior Coalition	12	3
1/22/2018	Fairfield	Presentation at Advisory Board Meeting	Q1 Tripartite	8	2
1/22/2018	Fairfield	Debt Collection Presenatation	Veterans Network	10	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 41

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 29

Total Unduplicated Client Count for Quarter: 304

Total Cases Closed in Quarter: 729

Total Units of Service for Quarter (Unit=1 Hour): 1688

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	47
65-74:	133
75-84:	78
85+:	43
Client Declined to Provide Information:	3
Total:	304

##### CLIENT GENDER

Male:	123
Female:	181
Client Declined to Provide Information:	0
Total:	304

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	36
Homebound:	0
Lives Alone:	81
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	0
Rural:	304
Greatest Economic Need (Minority):	3

##### CLIENT RACE

Two or More Races:	7
Caucasian:	282
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	2
Total:	304

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 29

Greatest Economic Need (Non-Minority): 106

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 10

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 64

0 0 0

2 0 0

64 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 2

C3. Other Family: 4

0 0 0

1 0 0

2 1 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

4 0 0

1 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 17

6 11 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	26	12	7	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	12	3	0
G3. Other Individual Rights:	3	2	1	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	354	139	112	0
H2. Advance Health Care Directives (AHCD):	237	79	93	0
H3. Financial Powers of Attorney:	238	74	94	0
H4. Other Miscellaneous:	7	6	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		407	322	0
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
		1682		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES



## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Senior Legal Services					
<b>County(ies)</b> El Dorado County					
03/16/2018	Rolling Hills Church, El Dorado Hills	Scam Prevention	Seniors	66	2
03/05/2018	Eskaton- Placerville	Elder Abuse	Seniors	30	2
01/16/2018	Placerville Senior Center	Legal and Financial Issues for Caregivers	Seniors	24	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 30

Total Unduplicated Client Count for Quarter: 135

Total Cases Closed in Quarter: 89

Total Units of Service for Quarter (Unit=1 Hour): 490

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	19
65-74:	49
75-84:	51
85+:	16
Client Declined to Provide Information:	0
Total:	135

##### CLIENT GENDER

Male:	56
Female:	79
Client Declined to Provide Information:	0
Total:	135

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	3
Homebound:	0
Lives Alone:	36
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	38
Limited English:	2
Rural:	0
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	0
Caucasian:	126
African American:	6
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	135

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 30

Greatest Economic Need (Non-Minority): 55

Greatest Economic Need (Minority Status Unknown): 1

#### CLIENT ETHNICITY

Hispanic/Latino: 20

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 19

2 0 0

2 1 0

11 1 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 3

C3. Other Family: 0

0 0 0

2 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

1 1 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 6

5 0 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	0	0
E3. Other Housing:	5	6	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	4	5	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	40	4	0	0
G3. Other Individual Rights:	1	1	0	1
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	14	12	2	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	16	9	5	0
H4. Other Miscellaneous:	10	10	1	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		76	12	1
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		469		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

30

Provider Name: *Senior Advocacy Network*

County(ies) *Stanislaus*

3/28/18	English Oaks,	Outreach re SLP	Families of residents	8	1.5
3/28/18	Modesto	Mandatory Reporter Training	S/W, case workers	50	2
3/14/18	Modesto	MDT Meeting	Grant Partners	15	1.5
2/14/18	Modesto	MDT Meeting	Grant Partners	10	2
1/8/18	Modesto	MDT Meeting	Grant Partners	12	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Senior Advocacy Network*

County(ies) *Stanislaus*

2/14/18	Modesto	Court Investigators/Conservatorships	Attorneys, paralegals	50	2
2/7/18	Modesto	Probate/Financial planning	Attorneys, CPAs	50	2
2/23/18	Sacramento	Elder Abuse	DA Grant recipients	75	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 31

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 53

Total Units of Service for Quarter (Unit=1 Hour): 429

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	13
65-74:	19
75-84:	19
85+:	6
Client Declined to Provide Information:	0
Total:	57

##### CLIENT GENDER

Male:	21
Female:	36
Client Declined to Provide Information:	0
Total:	57

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	13
Homebound:	0
Lives Alone:	0
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	8
Rural:	3
Greatest Economic Need (Minority):	25

##### CLIENT RACE

Two or More Races:	0
Caucasian:	27
African American:	3
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	1
Total:	57

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 31

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 25

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 1

2 0 0

1 0 0

1 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 18

17 1 0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	2	1
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	1
G3. Other Individual Rights:	0	0	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	7	2	5	0
H2. Advance Health Care Directives (AHCD):	16	0	16	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		26	25	2
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>		429		

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0



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***California Legal Services (Title III B)***

***PSA Level Quarterly Report***

**Fiscal Year: 2017-2018**

**Quarter: 3**

**PSA: 31**

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**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32

Total Unduplicated Client Count for Quarter: 518

Total Cases Closed in Quarter: 565

Total Units of Service for Quarter (Unit=1 Hour): 1698

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	108
65-74:	220
75-84:	147
85+:	43
Client Declined to Provide Information:	0
Total:	518

##### CLIENT GENDER

Male:	180
Female:	338
Client Declined to Provide Information:	0
Total:	518

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	20
Homebound:	0
Lives Alone:	173
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	63
Rural:	21
Greatest Economic Need (Minority):	0

##### CLIENT RACE

Two or More Races:	2
Caucasian:	432
African American:	21
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	4
Filipino:	4
Japanese:	2
Korean:	2
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	45
Client Declined to Provide Information:	0
Total:	518

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 15

#### CLIENT ETHNICITY

Hispanic/Latino: 124

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 14

A2. Contracts/Warranties: 26

A3. Other Consumer/Finance: 38

11 3 0

17 4 2

20 12 0

#### EMPLOYMENT

B1. Discrimination: 2

B2. Other Employment: 6

1 0 0

2 2 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 14

C2. Conservatorship: 10

C3. Other Family: 6

14 5 0

6 3 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 6

D2. Medicare: 12

D3. Other Health/Community Based Care: 0

3 3 0

7 2 0

10 4 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 63

35 17 2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	37	23	5	0
E3. Other Housing:	4	4	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	20	12	6	0
F2. Supplemental Security Income (SSI):	4	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	1	2	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	3	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	13	8	4	0
G3. Other Individual Rights:	9	6	3	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	126	74	42	1
H2. Advance Health Care Directives (AHCD):	27	4	23	0
H3. Financial Powers of Attorney:	26	3	22	0
H4. Other Miscellaneous:	47	122	7	0
<b>TOTAL CASES OPENED IN QUARTER:</b>				
518				
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		388	172	5
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
1650				

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32

Provider Name: Legal Services for Seniors

County(ies) Monterey

2/19/2018	Salinas	Monterey County Library Foundation	Foundation Board members	8	1
1/19/2018	Monterey	Annual luncheon	General legal community	25	2
1/23/2018	Active Seniors - Salinas	General legal	City of Salinas residents	35	2
1/18/2018	Active Seniors	General legal	City of Salinas Residents	50	2
3/22/2018	Salinas Sherwood Hal	Fair Housing education	City of Salinas residents	34	6
3/15/2018	Veterans Transition Center	General Info	Retired, homeless vets	20	4
3/9/18	community Foundation	Presentation	General community	25	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Services for Seniors

County(ies) Monterey

2/28/2018	Sacramento	LAAC Legal Aid Day	Legislators - giving general info on Lss - NO lobbying	25	0
2/15/2018	Ombudsman Office - Monterey	Ombudsman presentation	Ombudsman	15	3
2/12/2018	CSUMB Legal Clinic	Intern prep	Students - pre-law	15	3
2/5/2018	City of Gonzales City Hall	General presentation	City Council	30	1

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 32

2/3/2018	San Francisco Hastings College of Law	Reach potential student interns	Law school students	50	0
1/23/2018	City of Greenfield	General legal	City Council	20	2
3/28/2018	King City rec hall	Cannabis Tax Allocation Workshop	County Board of Supervisors	5	3
3/22/2018	Berkeley	California Hoarders Conference	Mental Health professionals	45	10
3/13/2018	Marina County Offices	Monterey County Social Workers	Monterey County Social Workers	75	3
3/13/2018	City of Gonzales	General legal	City Council	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2017-2018

Quarter: 3

PSA: 33

Total Unduplicated Client Count for Quarter: 96

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 932

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	26
65-74:	37
75-84:	27
85+:	6
Client Declined to Provide Information:	0
Total:	96

**CLIENT GENDER**

Male:	41
Female:	55
Client Declined to Provide Information:	0
Total:	96

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	39
Homebound:	0
Lives Alone:	64
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	8
Rural:	23
Greatest Economic Need (Minority):	32

**CLIENT RACE**

Two or More Races:	0
Caucasian:	77
African American:	13
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	96

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA: 33

Greatest Economic Need (Non-Minority): 45

Greatest Economic Need (Minority Status Unknown): 0

#### CLIENT ETHNICITY

Hispanic/Latino: 30

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 16

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 4

16 0 0

5 0 0

4 0 0

#### EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/  
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 1

0 0 0

0 0 0

1 0 0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

1 0 0

#### HOUSING

E1. Landlord-Tenant (Subsidized or  
Private Housing): 22

19 3 1



## California Legal Services (Title III B)

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E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	2	3	0
E3. Other Housing:	7	5	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	5	2	0	0
F2. Supplemental Security Income (SSI):	8	9	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	6	3	2
G3. Other Individual Rights:	2	2	0	0
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	4	1	3	0
H4. Other Miscellaneous:	0	0	0	0
<b>TOTAL CASES OPENED IN QUARTER:</b>				
96				
		<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		76	15	3
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>				
892				

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 3

PSA:

33

Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies) *Kern*

3/20/18	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Ridgcrest Senior Center.	Kern County's Senior Population	54	7.5
3/8/18	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Family Resource Center Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	40	4
3/8/18	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Rassmussen Senior Center – Senior Resource Fair.	Kern County's Senior Population	150	3.5
3/6/18	Delano, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Delano Community Connections Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	35	3
2/11/18	Lamont, CA	Provided information regarding services provided by the Seniors Law Center and Grandparent Guardianship Project and distributed brochures for both projects to other Service Providers of Kern County's senior population at the South Valley Neighborhood Partnership Arvin/Lamont/Weedpatch Collaborative meeting.	Other Service Providers of Kern County's Senior Population	50	3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

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PSA: 33

2/6/18	Delano, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Delano Community Connections Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	30	3.5
1/16/18	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Ridgecrest Senior Center.	Kern County's Senior Population	23	7.5
1/10/18	Ridgecrest, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Ridgecrest Senior Center.	kern County's Senior Population	50	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0